

YOUR STEPS TO ISO 9001

[QUALITY CERTIFICATION]

SERVICE TAILORED TO YOUR BUSINESS

At QEC we provide a certification service to satisfy your business by:

- Planning audit dates to suit your business requirements,
- Matching auditor skills to your company, products, processes and services,
- Applying an open-book approach to auditing
- Identifying the areas within your Quality Management System that add most value to your organisation.

ISO 9001 QUALITY MANAGEMENT SYSTEM

YOUR STEPS TO ISO 9001

QUALITY CERTIFICATION

Following considerable publicity over the last few years, most companies are now aware that the badge of quality approval enhances their image in the business community and with prospective customers. Demonstrating that a company has a quality culture to supply conforming products and services is an important management challenge. An effective ISO 9001 Quality Management System can improve customer satisfaction, business efficiency and achieve considerable cost savings, whilst positively enhancing your Company Image.

CERTIFICATION

ISO 9001 QUALITY MANAGEMENT SYSTEM

WHAT IS ISO 9001 STANDARD

The ISO 9001 standard offers a Quality Management System (QMS) model for obtaining and meeting customer requirements and enhancing its satisfaction. It is general and appropriate for all types of organisation. Therefore, organisations from both the public and private including non-governmental organisations can benefit from ISO 9001 Quality Management System model; despite being small, medium or large organisations. The instant benefit that can be realised from the implementation of ISO 9001 is the combined alignment of the activities of internal processes that are focused towards the improvement of customer satisfaction which will result in many other reimbursements, whether internal or external. The magnitude of these benefits is determined by how effective the processes are in achieving these targets.

BENEFITS OF ISO 9001 STANDARD

- ↓ Improve business performance and enhance business competence.
- ♣ Attract investment and improve brand reputation.
- ♣ Encourage internal communication and raise morale.
- **♣** Increase customer satisfaction.
- **★** Strengthen effectiveness and efficiency.
- ♣ Enhance internal effectiveness and improve productivity performance through elimination of unnecessary costs.

WHY QEC?

At QEC, we believe in certification with a partnership approach. Building and sustaining a positive and supportive relationship with our clients is at the heart of our working principle.

With a team of highly competent system auditors, we provide the confidence that organisations are seeking, implementing framework by taking a systematic approach to manage their business process while meeting customer regulatory requirements.

NEXT STEP

Following your enquiry and completion of our application form, we will review the information and provide you with a free estimate. There are no fees until you accept the estimate and return the signed contract that includes the conditions for certification.

A Member of SN Registrars (Holdings) Ltd.
QE CERTIFICATION SDN. BHD. (916997-P)
7-8-1A, Jalan Pahat H 15/H, Sek. 15, Shah Alam, Selangor 40200 Malaysia.

ISO 9001 QUALITY MANAGEMENT SYSTEM

YOUR ROUTE TO CERTIFICATION

